

## Can we cut custom shaped windows

Yes we can, well within reason, if you send us an image, drawing or a photo of what you would like cut, we can tell you if it is possible, send the design at the finished size required ( life size, so if it's to fit a 23x23cm frame, the design needs to be 23x23cm) at 300dpi , either JPEG or GIFF file format., Also the design must be as a **Black Silhouette** so we can see what is to be cut out

Please do not send **Clip Art** or **copies of other peoples designs**, the designs need to be your own work, we have the right to refuse any design we think is too similar to other people designs

Please contact us first with the size of mount you require, we will then send you a template of the right size, you just need to put your design in this template and size and place where you want the design to be, then send it back to us,

We charge a 'Conversion Fee' to convert your design in to a '**cutting file**' for our computer mount cutter, this can take some time to do, so the fee can vary, the minimum amount we charge is £10.00 per design. When we have converted your design to a cutting file, and test cut to make sure that it cut right, we will send you an image of the finished design for your approval.

We only charge once per design, on the first order you place for the custom shape mounts you will be charged for the Conversion Fee and the cost of the mounts, thereafter (if you wish) any orders for the custom shape mounts, you will only be charged for the mounts. Once you have paid for the Conversion Fee the the design will not be offered to anybody else, only you can have that design cut into photo mounts.

**Designerpicturemounts.com/Frontier Picture Frames Ltd** hold the property rights to the '**cutting file**', which can not be transferred to any other company and or mount cutting service .

If the design has not been used for One Year and One Day, Frontier Picture Frames Ltd reserve the right to dispose and or use the design cutting file in any way they wish, such as Deleting, Marketing, Sell or Use, if the file has been deleted and you wish to reuse it, there will be a charge for re-converting the design again.

If you have any questions, please do not hesitate to contact us.

**Designer Picture Mounts**  
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